



Timely Information

Most clearinghouses have required a full zip code on all fields that have an address. If unknown, the “band aid” to bypass the edit and get the claim through has been to enter 1111 after the zip code. The billing address requirements are as follows:

- Must be a physical location
- Cannot be a lockbox/PO box, even if it is reported with a zip +4

If a lockbox is billed, you will get a similar rejection from the clearinghouse for an invalid address for the billing provider