

Claims Rejected as Unprocessable with MA130 Cannot be Handled Within the NGS Telephone Reopening Unit

August 28, 2017

Avoid exhausting valuable time and delays in payment by resubmitting a new claim with the required or corrected information.

NGS has seen an increased number of inquiries to their TRU for claims that have denied as "unprocessable." If your claim has rejected as "unprocessable," please correct and resubmit a new claim.

RARCs are used to provide additional explanation for an adjustment already described by a **CARC** or to convey information about remittance processing. Unprocessable claims are returned with the MA130 remittance advice message and a corresponding RARC to denote why the claim was incomplete or invalid.

They ask that you take time to review your NGS Medicare remittance advices. Please review the RARC and CARC references published on the [WPC website](#) before requesting a clerical error reopening, redetermination or written inquiry to NGS