

New Process for Providers and Suppliers Submitting Redeterminations and Reopenings via NMP

May 17, 2017

Effective: June 16, 2017

Noridian has added a feature to the Noridian Medicare Portal (NMP). Providers and suppliers who submit their Redetermination and/or Reopening requests through NMP will now receive Level 1 Medicare Redetermination Notices (MRNs) via NMP.

If a Redetermination or Reopening outcome results in a fully payable determination, the Remittance Advice (RA) will resume as the method of communication. For all other decisions, in which providers had received an MRN, the determination letter will now be available through the Appeal Status Inquiry feature in NMP only.

This development allows providers and suppliers, who submit requests through NMP, the ability to print the determination letter and obtain their MRNs rapidly and efficiently. **Since MRNs will no longer be mailed, please ensure that the appropriate staff is registered as an NMP user.**

Noridian encourages the submission of electronic Reopening and Redetermination requests and all supporting documentation (10MB per file; unlimited file submission per claim) via NMP. This submission method ensures that the requests contain all required information, including the signature on Redetermination requests.