

# Beneficiary Data Must Match Social Security Records

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The NGS claims processing department has seen an increase in claims submitted with information that does not match the patient's Social Security information. This information comes directly from the SSA who establishes each beneficiary's eligibility. If the information provided does not match, then NGS must reject the claim as being invalid.

For Medicare to process any claim for a beneficiary, all information submitted for the patient must match. This means the date of birth, the sex, the HICN or MBI and the name of the patient must exactly match the beneficiary's Medicare card and/or the CWF.