

New Time Saving Electronic Transaction Coming Soon to EDI

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Are you interested in spending less time manually handling paper and would like to improve your payment cycles? NGS is offering their Part A and Part B providers and vendors the opportunity to receive additional documentation request letters in an electronic transaction. NGS will begin offering the version 6020 X12 277 Health Care Claim Request for Additional Information transaction (277RFI) on 5/21/2018.

For providers who elect to participate with this new electronic service, the 277RFI will replace the hard copy additional documentation request letters that are snail-mailed. The 277RFI transaction will make the documentation requests available almost immediately giving you additional time to respond rather than having to wait days or even weeks for the hard copy letter.

The result is the earlier receipt of the request plus a decrease in the provider turnaround time equals quicker finalization of the claim.

How do you get started? Contact your software vendor, clearinghouse or your internal development team to request support for implementation of the 277RFI. All providers must register for the 277RFI. Registration for the transaction will soon be available on the EDIRegistration Form on the NGS [website](#). Please ensure your software vendor or clearinghouse is set up to send/receive these transactions prior to registering.

Are you interested in sending your response records electronically as well? NGS has the 275 Claims Attachment transaction currently in production. Refer to the NGS website to access the 275 Claims Attachment Companion Guide. Providers can register for both the 277RFI and the 275 Claims Attachment via the EDI Registration Form.

Note: Once you are setup for the 277RFI transaction, a paper letter will no longer be mailed for the electronic request. In the situation where an electronic 277RFI cannot be generated, a paper letter will be mailed.