

# Timeline for Implementation Activities

Effective July 1, 2016, the NHIC JA DME MAC workload will be transitioned to the new JA MAC, Noridian Healthcare Solutions, LLC (Noridian). In order to transition this workload successfully, **it is necessary to impose a single system dark day on July 1.**

On the dark day, Medicare online systems will not be available. A dark day is a business day during the cutover period when the Medicare claim processing systems, customer service, and the interactive voice response (IVR) will not be available for normal business operations. There will be no access to the Viable Medicare System (VMS) to conduct claim entry or claim correction, verify beneficiary eligibility or claim status. In addition, our systems will not be available due to the weekend and holiday from July 2-4.

We expect the system to be available again on Tuesday, July 5, 2016. In the event there is a delay in system availability on July 5, we will post a notice on our JA website and send out an immediate email notification to all suppliers and others subscribed to our Listserv.

Noridian, in collaboration with NHIC and CMS, has established the following timeline to transfer the workload from NHIC to Noridian.

Date	Entity	Activity
6/24/2016	NHIC	Last day to receive documentation via fax or mail
6/27/2016	Noridian	First day to receive documentation via fax or mail
6/27/2016 – 7/4/2016	Noridian	Hold documentation until 7/5/2016 <b>Noridian will be unable to work correspondence or claims until 7/5/2016</b>
6/30/2016	CEDI	Collect EDI claims under NHIC current contractor number until 3 p.m. EST
6/30/2016	CEDI	Hold any claims received until 7/5/2016
6/30/2016	CEDI	Update EDI system for the new contractor number
6/30/2016	NHIC/VDC	The last NHIC cycle will run starting at 5 p.m. EST

Date	Entity	Activity
7/1/16	Noridian	<b>Dark Day – No claims or contact center activity</b>
Mid-June	Suppliers	May register for portal and eligibility function available
7/1/16 – 7/4/16	NHIC/Noridian	Cutover Activities – including the transfer for pending and historical documentation
7/5/16	Noridian	Resume regular activities
7/5/16	Noridian	Supplier Contact Center Available 8 a.m. EST
7/5/16	CEDI	Submit held claims for processing under Noridian
7/5/16	Noridian	Portal full functionality available