

When Will Patients Get Their New Card?

April 23, 2018

At the beginning of April, CMS began the mailing process of the new Medicare cards. The first beneficiaries to receive the new card are those that are newly eligible for Medicare. For Medicare beneficiaries that were entitled to Medicare prior to 4/1/2018, they have a different mailing time. CMS has built a mailing strategy that is based upon geographic location and other factors. The CMS mailing strategy is built in to seven mailing waves. Please view **The New Medicare Card Mailing Strategy** chart for the full mailing strategy. Below is a chart that shows when NGS providers can expect beneficiaries in their states to receive their new Medicare cards.

| Wave # | Jurisdiction and States | Cards Mailing Dates |
|-------------------------------------|-----------------------------------------------------------------------------------------------------------------------|------------------------|
| Newly Eligible People with Medicare | All – Nationwide | April 2018 - ongoing |
| 1 | Delaware, District of Columbia, Maryland, Pennsylvania, Virginia, West Virginia | Beginning May 2018 |
| 2 | Alaska, American Samoa, California, Guam, Hawaii, Northern Mariana Islands, Oregon | Beginning May 2018 |
| 3 | Arkansas, Illinois, Indiana, Iowa, Kansas, Minnesota, Nebraska, North Dakota, Oklahoma, South Dakota, Wisconsin | After June 2018 |
| 4 | Connecticut, Maine, Massachusetts, New Hampshire, New Jersey, New York, Rhode Island, Vermont | After June 2018 |
| 5 | Alabama, Florida, Georgia, North Carolina, South Carolina | After June 2018 |
| 6 | Arizona, Colorado, Idaho, Montana, Nevada, New Mexico, Texas, Utah, Washington, Wyoming | After June 2018 |
| 7 | Kentucky, Louisiana, Michigan, Mississippi, Missouri, Ohio, Puerto Rico, Tennessee, Virgin Islands | After June 2018 |