

Emblem Health/HIP-System Issue Denial

April 10, 2018

Recently claims submitted to Emblem/HIP are being rejected with code **CO-234: This procedure is not paid separately.** After speaking with the insurance supervisor, it was confirmed that this is a system issue. They have not placed information regarding this issue on their website.

In order to rectify this issue, you will need to have your billers call and have the claims reprocessed until this system issue is fixed.

Additionally, as of 01/01/18 HIP members have a new ID# which starts with "K".

This issue should be rectified by the end of April 2018.