

Provider Enrollment Application Process Timeline

March 08, 2018

All **MACs** have a goal to finalize an Internet-based **PECOS** application within 45 days and a CMS-855 paper application within 60 days, if all required information is available.

About the Process

- ⇒ An acknowledgment notice with a case number will be mailed or emailed (PEDoNotReply@anthem.com) to the contact on the submitted application.
- ⇒ If additional documentation is needed, a request will be faxed, mailed, or emailed to the contact giving 30 days to respond.
- ⇒ When all information is available, the application will go through a series of steps before the final step of completion.
- ⇒ The contact can follow the status of the application by calling the interactive voice response (IVR) system (IVR information can be found on the NGS website by clicking on the Contact Us link located under the Search box) or using the [Provider Enrollment Status Inquiry Tool](#).

Please allow up to seven days after the application has finalized for the response letter to be received by fax, mail or email.