

# Suppression of the Standard Paper Remittance Advice in 45 Days if Also Receiving Electronic Remittance Advice

## December 11, 2017

### Suppression of the Standard Paper Remittance Advice in 45 Days if Also Receiving Electronic Remittance Advice

On 8/4/2017, CMS issued MLN article [MM1015: Suppression of the Standard Paper Remittance Advice \(SPR\) in 45 days if also Receiving Electronic Remittance Advice \(ERA\)](#) which stated beginning 1/2/2018, MACs must eliminate issuance of SPRs to providers/suppliers (or a billing agent, clearinghouse, or other entity representing providers/suppliers) who have also been receiving electronic remittances for 45 days or more. The SPR is the hard copy version of an ERA, the HIPAA 835 transaction. This change in regulation will have an effect on providers receiving hardcopy SPRs who also utilize our **provider portal, NGSConnex** to view and download/print their remittances.

| If  | Then  |
|---|---|
| <p>You currently receive hardcopy SPRs and utilize our provider portal, NGSConnex to view and download/print remittances</p>                      | <p>You will need to choose how you will receive your remittances in the future. You will have three options:</p> <p><b>ERA and NGSConnex</b> – You must complete the EDI Enrollment Forms and elect ERA. You will stop receiving hard copy SPRs and retain your ability to view and download/print your remittances in NGSConnex;</p> <p><b>NGSConnex only</b> – You must complete the EDI Enrollment Forms and elect Internet remittances. You will retain your ability to view and download/print your remittances in NGSConnex and stop receiving hard copy SPRs; or</p> <p><b>SPR only</b> – You are not required to take any action to continue to receive hard copy SPRs. You will lose your ability to view and download/print your remittances in NGSConnex.</p> <p><b>Please note:</b> In the coming weeks, NGS will be contacting NGSConnex users who still receive hardcopy SPRs and requesting the provider's decision.</p> |
| <p>You currently receive hard copy SPRs and are not connected to NGSConnex.</p>   | <p>You are not required to take any action to continue to receive your hard copy SPRs. We encourage you to consider the electronic options described in the block above.</p>  |
| <p>You currently receive your remittance electronically, either directly from NGS or from your billing agent, clearinghouse, or other entity.</p> | <p>You are not required to take any action. You will continue to receive your ERAs as you do today. If you are registered for NGSConnex, then you will also retain the ability to view and download/print your remittances.</p>   |

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## Cont'd

In the coming weeks, NGS will be contacting NGSConnex users who still receive hardcopy SPRs and requesting the provider's decision. If we do not receive notification of a decision for the provider, we will disable the ability to utilize NGSConnex to view and download/print that provider's remittances.