

Reminder for Your Patients in UnitedHealthcare Oxford Commercial Plans

October 03, 2018

If you have patients who employers are renewing their health coverage with a United-Healthcare Oxford commercial plan, you'll see some differences in their new member identification (ID) card that we want to remind you about:

- ⇒ The member's ID number will be **11 digits**
- ⇒ The Group Number will change to be **numeric-only**
- ⇒ The website listed on the back of the card is **myuhc.com**

The ERA Payer ID number will not change and will remain **06111**.

When your patients see you for care, ask your staff to:

- ⇒ Check their eligibility each time they visit your office.
- ⇒ Include their new member ID number on claims or requests for services that require authorization.
- ⇒ Use the provider website listed on the back of the member's ID card for secure transactions.